Extras: waiting time, tolls, parking and cleaning

Add what a job cost you on top of the price. The traveller pays you direct, LuxeLegs takes no commission on extras, and each one is recorded on the booking.

HOW IT WORKS

1
Tick what you charge
Under Extra charges in your Journey terms. Add your hourly waiting rate.

2
Travellers see it
On the listing, before they book.

3
Add it to the booking
Open the booking, choose Add an extra, pick the type and enter the amount.

4
You are paid direct
The traveller pays you. They see the extra in My Trips and by email.

WHAT YOU CAN ADD

Waiting time
After your free waiting time, at the hourly rate in your Journey terms.

Tolls and zone charges
Tolls, the congestion charge and clean air zones, at cost.

Parking and drop-off fees
Airport drop-off and parking, at cost.

Cleaning or damage
Where the traveller caused it.

WHAT THE PRICE ALREADY COVERS

Your listed price covers the journey from pickup to drop-off, including mileage and fuel. Distance, fuel and the drive to the pickup are not extras. If the traveller asks for a stop on the way, add it as an extra stop, which goes on the booking price once they approve it.

WHO GETS THE MONEY

No LuxeLegs commission
LuxeLegs takes no commission on extras. The traveller pays you direct, and LuxeLegs does not take, hold or pass on the money.

Recorded on the booking
Each extra is kept on the booking with its type, amount and your note, so you, the traveller and LuxeLegs have the same record.

CHECKS

We check each extra when you add it. Our team looks at one that is higher than we usually see: parking or drop-off above £30, tolls above £35, cleaning above £150, waiting beyond three hours at your rate, extras that come to more than 40% of the price, or the same extra added more than twice. A note that mentions miles, fuel or a detour is also looked at. A check does not stop the extra going on the booking. You can add extras from confirmation until 14 days after the pickup.

EXAMPLE

Example figures. Leeds to Manchester Airport at £120. A drop-off fee of £6 and 30 minutes of waiting at £40 an hour come to £26 of extras, which the traveller pays you direct. Commission applies to the £120.

Set your extra charges in Journey terms, then add extras from Bookings.